

ITS New Program Development Index

ITS Program Development Item
1. Overview of ITS Programs Within New Hampshire's Service Delivery System
2. ITS Program Definition and Anticipated Population
3. Becoming an ITS Provider
4. Certification Holder Responsibilities
5. Community of Practice
6. Funding
7. Specialty Services
8. Request for Proposal (RFP) Process
9. Risk Assessments and Risk Management Planning

ITS Administrative Standards Index

Administrative Standard
10. Eligibility
11. Mission & Program Model
12. Staff Qualifications
13. Staff Training, Oversight and Supervision
14. Safety and Security
15. Person Centered Planning
16. Individual Rights
17. Review and Revision of Risk Management Plan and Behavior Support Plan
18. Documentation Requirements
19. Incident Reporting & Reactive Strategies
20. Program Outcomes and Metrics
21. Utilization Management Process
22. Oversight and Monitoring
23. Inter-Agency Collaboration
24. Fade Plan & Step-Down Process
25. Discharge Criteria

ITS Clinical Standards Index

Clinical Standard
26. Milieu
27. Multicultural Issues
28. Treatment Planning and Goal Development
29. Use of Best Practice Standards
30. Use of Restrictive Measures
31. ADDITIONAL TBD

Appendices

Appendix A: Forms and Supplemental Materials
Appendix B: Area Agencies in New Hampshire
Appendix C: Glossary
Appendix D: References
Appendix E: Resource List